



Australian Government
Australian Skills Quality Authority

REPORT

Audit report: Training & Assessment Solutions Pty Ltd

Date/s of audit: 21/11/2017

Date report created: 22/11/2017

Organisation details

| | |
|----------------------------|---|
| Organisation's legal name: | Training & Assessment Solutions Pty Ltd |
| Trading name/s: | Training & Assessment Solutions |
| RTO number: | 41191 |
| CRICOS number: | N/A |

Audit team

| | |
|---------------|-----------|
| Lead auditor: | Bert Hese |
| Assistant/s: | N/A |

Audit details

| | | |
|-----------------------------------|--|---|
| Application number/s: | N/A | |
| Audit number: | AUDREC0000818 | |
| Audit reason | Post initial | |
| Address of site/s visited: | 133 Sutton Street, Redcliffe Qld 4020 | |
| Date/s of audit: | 21/11/2017 | |
| Organisation's contact for audit: | Tammy Foat tammy.foat@jvrglobal.com | National Operations Manager 0413583945 |

Original finding at time of audit

Audit finding: Minor non-compliance

Report completed by: Bert Hese

| Practice | Standards for RTOs 2015 | Finding | Find Following Rectification |
|------------------------------------|-------------------------------------|---------------|------------------------------|
| Marketing/Recruitment | 4.1 | Compliant | N/A |
| Enrolment | 5.1, 5.2, 5.3, 7.3 | Compliant | N/A |
| Support and Progression | 1.7 | Compliant | N/A |
| Training and Assessment | 1.1, 1.2, 1.3, 1.8, 1.13-1.18, 1.20 | Compliant | N/A |
| Completion | 3.1 | Compliant | N/A |
| Regulatory Compliance / Governance | 2.3, 2.4, 8.2 | Not compliant | Compliant |

Background

Summary of RTO organisation and management structure:

- Training & Assessment Solutions Pty Ltd (the organisation) is a registered training organisation first registered in 2015 to deliver accredited training and assessment to the construction industry.
- The organisational structure comprises of a CEO, an operations manager, a compliance manager, resource manager and numerous administrative and IT staff and 8 trainers and assessors.

Scope of RTOs registration:

- CPC30111- Certificate III in Bricklaying/Blocklaying
- CPC30211- Certificate III in Carpentry
- CPC30313- Certificate III in Concreting
- CPC30611- Certificate III in Painting and Decorating
- CPC31111- Certificate III in Steelfixing
- CPC31211- Certificate III in Wall and Ceiling Lining
- CPC31311- Certificate III in Wall and Floor Tiling
- CPC40110- Certificate IV in Building and Construction (Building)

Suburb and state of all delivery sites:

- Delivery is predominantly RPL, face to face training occurs in the workplace and at the RTO's premises in Redcliffe Qld

Core clients/target groups:

- The core client group is existing workers in the construction industry.

Training Revenue (Funded or fee for service):

- Revenue sources include Certificate 3 Guarantee, User Choice and Fee For Service

Total number of current enrolments in RTO as at audit date:

- 683

In preparing the audit report, consideration has been given and reference made, where relevant, to:

- Information provided by students as part of a student survey or interview.
- Information provided directly by Training & Assessment Solutions Pty Ltd to ASQA
- Existing information and records held by ASQA concerning Training & Assessment Solutions Pty Ltd
- Information provided to ASQA's auditors and documentation reviewed during the site audit of Training & Assessment Solutions Pty Ltd conducted on 21/11/2017.
- Other publically available information - including but not limited to, information published on the RTO's and third party websites.